



HUMAN SERVICES PROGRAM OUTCOMES/ARTIFACTS MATRIX

HS Courses  HS Program Outcomes 	HS 500 History and Foundati ons of Human Service Systems	HS 514 Policy, Program s and Services	HS 533 Intercultural Communicat ion in Counseling, Health and Human Sciences	HS 543 Leadership And Organization al Behavior	HS 550 Issues in Human Service Adm.	HS 555 Lifespan Developme nt	HS 560 Profession al Ethics	HS 570 Working with Volunteer s	HS 599 Practicu m
1. Demonstrate the ability to articulate the role, scope and delivery options both historically and currently in human services and apply those to a variety of populations.									
1.a. Demonstrate knowledge of historic role, scope and deliver options and application to a variety of populations. Expectations: 1 st Set 3/02/2015 Mean= 2-3 2 nd Set 6/2016 3 rd Set	Research Paper Set 1 Mean = 2.11 beginning is 11% Developi ng is 68% Advancin g is 21% and Proficient is 0% Set 2=							Final Project: Managing Volunteers Set 2	

	Mean = 2.1 Median = 2 Beginning 10% Developing 70% Advancing 20% Proficient 0%								
<p>1.b. Demonstrate knowledge of current role, scope and deliver options and application to a variety of populations</p> <p>Expectations: 1st Set 3/02/2015 Mean= 2-3</p> <p>2nd Set 6/2016</p> <p>3rd Set</p>	<p>Research Paper</p> <p>Set 1 Set 1 Mean = 2.11 beginning is 11% Developing is 68% Advancing is 21% and Proficient is 0%</p> <p>Set 2= Mean = 2.1 Median = 2 Beginning 10%</p>	<p>Paper: The New Deal Welfare Programs</p> <p>Set 1 Mean: 2.57 Median 2</p> <p>Beginning 14% Developing 43% Advancing 14% Proficient 29%</p> <p>Set 2 Mean: 2.57 Median 2</p> <p>Beginning 14% Developing 43% Advancing 14%</p>			<p>Competency Building Activities</p> <p>Set 1: Mean = 3 Median = 3</p> <p>Advancing 100%</p> <p>Set 3</p>				

3 rd Set									
<p>2.b. Demonstrate ability to understand the relationships between the bio-psycho-social (including spiritual) aspects of lifespan development as they impact human service</p> <p>Expectations:</p> <p>1st Set (3/02/2015)</p> <p>2nd Set</p> <p>3rd Set</p>						<p>Final Project Set 1</p> <p>Mean=3</p> <p>Median =3</p> <p>Developing 50%</p> <p>Proficient 50%</p>			
<p>3. Demonstrate understanding, application and assessment of policies, procedures and governing systems in human services.</p>									
<p>3.a. Demonstrate understanding of policies, procedures and governing systems in human services.</p> <p>Expectations:</p> <p>1st Set (3/02/2015)</p> <p>2nd Set</p> <p>3rd Set</p>		<p>Paper: The New Deal Welfare Programs</p> <p>Set 1</p> <p>Mean 3</p> <p>Median 3</p> <p>Beginning 14%</p> <p>Developing 14%</p> <p>Advancing 29%</p>							

		<p>Proficient 43%</p> <p>Set 2 Mean 3 Median 3 Beginning 14% Developin g 14% Advancing 29% Proficient 43%</p>							
<p>3.b. Demonstrate application of policies, procedures and governing systems in human services.</p> <p>Expectations:</p> <p>1st Set (3/02/2015)</p> <p>2nd Set</p> <p>3rd Set</p>		<p>Paper: The New Deal Welfare Programs</p> <p>Set 1 Mean 2.86 Median 3 Beginning 14% Developin g 14% Advancing 43% Proficient 29%</p> <p>Set 2 Mean 2.86 Median 3 Beginning 14% Developin g 14% Advancing 43% Proficient 29%</p>			<p>Competency Building Activities</p> <p>Set 1: Mean = 3 Median = 3</p> <p>Advancing 100%</p> <p>Set 2</p>			<p>Final Project: Managing Volunteers</p> <p>Set 3</p>	

[illegible]

<p>Expectations:</p> <p>1st Set (3/02/2015) Mean= 2-3</p> <p>2nd Set</p> <p>3rd Set</p>	<p>Research Paper</p> <p>Set 1 Set 1 Mean = 1.95 beginning is 21% Developing is 63% Advancing is 16% and Proficient is 0%</p> <p>Set 2= Mean = 1,95 Median = 2 Beginnin g 20% Develop ming 65% Advancin g 15% Proficient 0%</p>								<p>Research Paper</p> <p>Set 2</p>
<p>4.b. Demonstrate ability to apply research critical to participation in the human services industry.</p> <p>Expectations:</p> <p>1st Set (3/02/2015) Mean= 2-3</p>	<p>Research Paper</p> <p>Set 1 Set 1 Mean = 2.05 beginning is 16%</p>					<p>Final Project</p> <p>Set 1 Mean=3 Median =3 Developing 50% Proficient 50%</p>			<p>Research Paper</p> <p>Set 3</p>

2nd Set (6/2016) 3rd Set	Developing is 63% Advancing is 21% and Proficient is 0% Set 2= Mean = 2.05 Median = 2 Beginning 15% Developing 65% Advancing 20% Proficient 0%					Set 2			
5, Identify personal human services leadership abilities and skills and apply those skills in an ethical and culturally sensitive manner.					Competency Building Activities				
5.a. Identify personal human services leadership abilities and skills Expectations: 1st Set (3/02/2015) 2nd Set 3rd Set				Leadership Development Plan Set 1				Final Project: Managing Volunteers Set 2	

<p>5.b. Apply personal human services leadership abilities and skills in an ethical and culturally sensitive manner.</p> <p>Expectations:</p> <p>1st Set (3/02/2015) Mean =2-3</p> <p>2nd Set 6/2016</p> <p>3rd Set 12/2016</p>			<p>Research Project</p> <p>Set 1 Mean = 2.6 beginning is 10% Developing is 20% Advancing is 70% and Proficient is 0%</p> <p>Set 2 Mean = 2.6 beginning is 10% Developing is 20% Advancing is 70% and Proficient is 0%</p> <p>Set 3 12/2016</p> <p>Mean 3.6 Median 4 Advancing 40% Proficient 60%</p>				<p>Week 6 Written Assignment Application</p> <p>Set 2 Mean 4 Median 4</p> <p>Proficient 100%</p>		

Data Results:

January 31, 2016 (C&W charts by outcome)

MHS 500

Outcome 1A= Set 1

Mean = 2.11

Beginning is 11% Developing is 68% Advancing is 21% and Proficient is 0%

Outcome 1B = Set 1

Mean = 2.11

Beginning is 11% Developing is 68% Advancing is 21% and Proficient is 0%

Outcome 4A = Set 1

Mean = 1.95

Beginning is 21% Developing is 63% Advancing is 16% and Proficient is 0%

Outcome 4B= Set 1

Mean = 2.05

Beginning is 16% Developing is 63% Advancing is 21% and Proficient is 0%

MHS 533

Outcome 5B= Set 1

Mean = 2.6

Beginning is 10% Developing is 20% Advancing is 70% and Proficient is 0%

July 31, 2016 (C&W charts by outcome)

Plan of Action:

None, I will wait for more data as this is the initial set of data.

August 31st, 2017 (C&W charts by outcome)

Plan of Action:

Seems that we are seeing trends toward improved outcomes. Outcome goals and aligned assignments will need to be reviewed and refined when program re-launches in 2018. Will look toward HS national outcome goals during revisions.