Chalk&Wire accounts never disappear, but they do expire. This means you can access your account using your login credentials, but you cannot add new items or submit work for assessment. If your account expires before you have completed your program of study, then you will need to renew the account before you can submit new work for assessment.

**Step 1 - Obtain a New Chalk&Wire Subscription Code**

New subscription codes may be purchased:

- from the online bookstore
- call the bookstore during store hours at 402-643-7400 to order
- email the bookstore at cunebookstore@bkstr.com

**Step 2 - Renew the Chalk&Wire Account**

Log into CUNE Chalk&Wire


*If you don't know your password, contact [Concordia Chalk&Wire Support](mailto:Cunebookstore.concordia.edu).*
1. Click your **User name** or **Profile picture** to reveal the **Profile menu**.
2. Select **Renew**.
3. Enter your new subscription code.
4. Click **Renew Account**.