



What to do if you need to seek care for Outpatient Services

What are considered outpatient services?

- Non-Emergency care for sudden and unexpected accidents and illnesses

Examples of non-emergency care:

Food Poisoning
Cold and Flu
Fever
Vomiting
Rash
Stomach Pains
Allergic Reaction
Infections
Fall slip or bump
Sprained or broken limb
Bleeding cut or wound
COVID symptoms

Outpatient Services are done on a Reimbursement Basis

- Seek care with a licensed physician
- Pay for services received
- File a claim for Reimbursement with Co-ordinated Benefit Plans LLC

What you will need to file a claim:

- Completed Accident/Sickness claim form
 - <https://www.inext.com/forms/claims/>
- Statement from the doctor/facility showing the following:
 - Date of Service
 - Diagnosis
 - Breakdown of charges
- Receipt showing payment made
- Copy of passport pages showing travel outside the U.S.
- Supplemental plans need to include a copy of the Explanation of Benefits from US primary insurance showing amount paid or denied.

All claims should be emailed to Co-ordinated Benefit Plans at

TravelTeam@cbpinsure.com

You may also file a claim online by logging into your iNext account clicking the file a claim link.

Co-Ordinated Benefit plans will reach out via email if there are any questions or if they need of additional information. If they have all documentation to process the claim, they will process and mail out a check for eligible expenses. They don't provide notification of approved claims.

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